

MODULAR MESSAGING



Modular Messaging System Administration – Basic

Course Information:

1-day 9:00 a.m. – 4:00 p.m.

Classes held at Cardinal Stritch University or on customer site.

Audience:

System Administrators

Description:

Gain skills and the knowledge needed to administer the voice messaging features on AVAYA Modular Messaging with either the ARIA or Audix Interface. Administration exercises are done using AVAYA Site Administration software and the WEB interface used for programming the Modular Messaging.

Course Objectives:

- Describe system features and perform standard end user tasks on a Modular Messaging system
- Administer and modify the Modular Messaging system to meet the ongoing needs of your home organization.
- Administration includes: Mailboxes, Find Me, Notify Me, Mailing Lists, Bulletin Board Mailboxes, Broadcast Messages, Traffic Reports and Troubleshooting.
- Manage and maintain the Modular Messaging System at optimal system performance including backup and re-boot.
- Understand Modular Messaging logs and alarms
- Implement enhanced Web Interface Features to allow subscribers to make modifications to their mailboxes through a visual interface.