



IA 770 Intuity LX Voice Mail System Administration

Course Information:

1-day 9:00 a.m. – 4:00 p.m.

Classes held at Cardinal Stritch University and on customer site

Audience:

System Administrators

Description:

Gain skills and the knowledge needed to administer the voice messaging features on AVAYA Intuity Audix and Intuity LX.

Administration exercises are done using **AVAYA Site Administration** software and the WEB interface used for programming the Intuity LX.

Course Objectives:

- Describe system features and perform standard end user tasks on an Intuity AUDIX messaging system
- Administer and modify an Intuity AUDIX Messaging system to meet the ongoing needs of your home organization.
- Administration includes: Mailboxes, Auto-Attendants, Outcalling, Mailing Lists, Bulletin Board Mailboxes, Broadcast Messages, Traffic Reports and Troubleshooting.
- Manage and maintain an Intuity AUDIX Messaging System at optimal system performance including backup and re-boot.
- Understand Intuity logs and alarms
- Implement enhanced Intuity AUDIX Messaging System features such as Message Manager, Fax Messaging and text to speech multimedia messaging.
- Devise strategies to meet your home organization's communications needs using the features and capabilities of an Intuity AUDIX Messaging System